

AG

AIRSOFT GRID UK

COMPLETE PLATFORM ONBOARDING

Find your field. Own the day.

A practical guide for players, teams, airsoft site operators, sponsors and platform administrators.

Edition

Product preview - 5 August 2026

Brand: Deep Graphite + Lime Compute

Scope excludes the 3D replica builder by product-owner decision.

This guide uses fictional UK preview data. It explains intended workflows and controls; it is not legal, insurance, medical or UKARA advice.

[START HERE](#)

How to use this guide

Airsoft Grid UK combines discovery, bookings, team planning and site operations in one responsive service. Begin with the section matching your role, then use the shared security and privacy section before launch.

1. Platform tour and account security
2. Player onboarding
3. Team onboarding and shared orders
4. Vendor onboarding and game-day operations
5. Sponsor onboarding and products
6. Platform administration, privacy and support

Important

Site rules always take precedence. Requirements for age, identification, protective equipment, power limits and UKARA-related processes vary by operator and must be checked before booking.



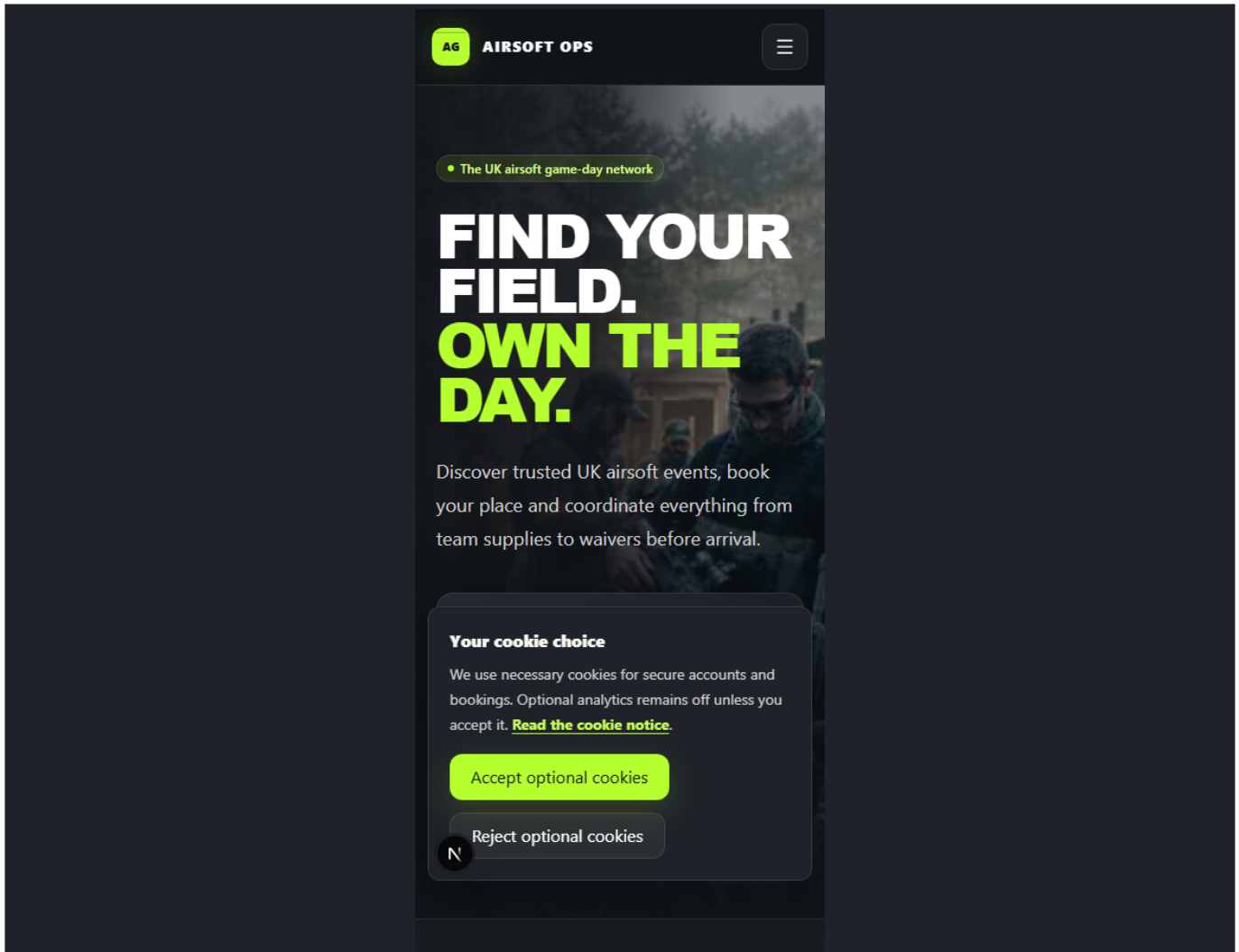
Evidence: the public homepage presents game-day search and clear role entry points.

SHARED FOUNDATION

Platform tour

The public experience is organised around game days, teams, sponsors, gear, safety and operator tools. The mobile menu exposes the same destinations without horizontal scrolling.

- **Game days:** compare location, date, availability, rentals and site-specific rules.
- **Teams:** discover opted-in squads and manage private roster visibility.
- **Sponsors:** review programmes and products without exposing unrestricted player history.
- **Operators:** publish inventory, schedules, waivers and operational evidence.



Evidence: 390 px mobile homepage with the graphite/lime system and full-width controls.

EVERYONE

Create and secure an account

- Enter a valid email, a unique username and a password of at least 12 characters with upper-case, lower-case and numeric characters.
- Accept the current player terms and privacy notice through the linked documents.
- Open the single-use activation email within 30 minutes. Email links require an explicit confirmation action to avoid activation by automated mail scanners.
- Set up TOTP with a compatible authenticator, verify a six-digit code and store the ten recovery codes offline.
- A branded security email confirms that two-factor authentication was enabled.

Password reset

Use Forgot password on sign-in. The response never confirms whether an account exists. A valid single-use link expires in 20 minutes and revokes all existing sessions after the password changes.

The screenshot shows a dark-themed web interface for 'AIRSOFT OPS'. At the top, there's a logo with 'AG' and 'AIRSOFT OPS'. Below it, the section is titled 'PLAYER ACCOUNT' and 'Create your account'. A subtext reads: 'Use one verified email for bookings and important security notices. We never ask for passwords or authenticator codes by email.' The form contains three input fields: 'Email address' (with placeholder 'you@example.co.uk'), 'Username' (with placeholder 'e.g. woodlandmorgan' and a note '3-24 letters, numbers, underscores or hyphens'), and 'Password' (with a note 'At least 12 characters with upper, lower and a number.'). Below the password field is a checkbox labeled 'I accept the current' followed by links for 'player terms' and 'privacy notice'. A large green button labeled 'Create secure account' with a right-pointing arrow is at the bottom of the form. Below the button, it says 'Already registered? [Sign in](#)'. In the bottom left corner of the page, there is a small circular icon with the letter 'N'.

Evidence: accessible registration with email verification, password guidance and linked legal notices.

PLAYERS

Player onboarding

A player account keeps bookings, equipment, loadouts, receipts, notifications and check-in information together. Public profile visibility remains separate from booking and safety data.

- Complete only the profile fields you want to share. Medical, emergency and booking data are never public profile fields.
- Use Discover to compare events. Read the operator rules and cancellation policy before choosing tickets.
- At checkout, ticket and add-on inventory is reserved atomically; the server calculates all prices.
- After webhook-confirmed payment, use the booking receipt and QR check-in code from the dashboard.

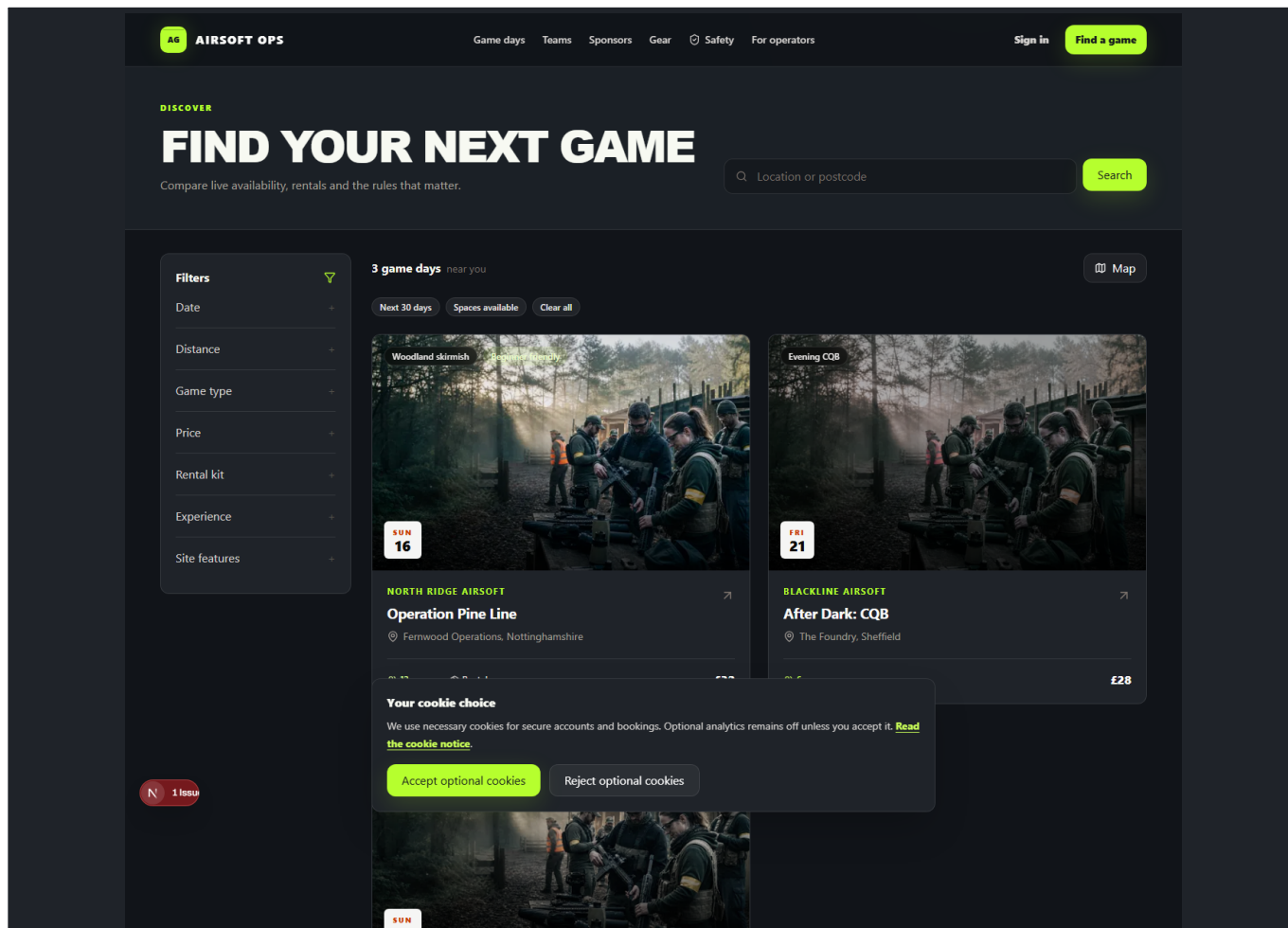
The dashboard is titled "AIRSOFT OPS" and "Player account". It features a sidebar with navigation links: Overview, Bookings, Game-day hub, Waitlists, Group places, Community, Squads, Loadouts, Equipment, Reviews, Achievements, Notifications, Profile, and Security & privacy. The main content area shows the date "TUESDAY, 4 AUGUST" and a greeting "Good evening, Morgan". It indicates the next game day is in 12 days. A booking for "Operation Pine Line" is confirmed for August 16th at Fernwood Operations, Nottinghamshire. The booking details include arrival time (07:45-08:15), booking reference (AO-4M7P2K), ticket (1 x Walk-on player), and extras (Bio BBs + Lunch). A QR code is provided for check-in. The dashboard also includes sections for "Secure your account" (with a link to set up an authenticator), "Active loadouts" (1 of 2 free), "Required actions" (1 open, including a review of updated site rules), and a "Latest update" (Gate opens at 07:45). A "Your cookie choice" section at the bottom allows users to accept or reject optional cookies.

Evidence: fictional player dashboard showing the next booking, recent activity and preparation tasks.

PLAYERS

Discover and book a game day

- Search by town, city or postcode; then narrow by date, distance, game type, price, rentals, experience or site features.
- Open an event to review arrival details, timings, equipment rules, power limits, gallery consent and refund terms.
- Choose tickets and optional extras. The checkout summary shows the final amount before leaving for Stripe.
- If an event is full, join its waitlist. Promotion offers are capacity-backed and time-limited.



Evidence: game-day discovery with responsive result cards and filter controls.

PLAYERS

Prepare in the game-day hub

The hub turns a booking into an actionable checklist. It intentionally groups the tasks most often lost across messages, paper and separate payment links.

- **Team supplies:** select BBs, smoke products or other published items before the leader's deadline.
- **Waiver:** review the versioned liability and fitness declaration before acceptance; sensitive medical fields are encrypted and event-scoped.
- **Schedule:** see site opening, registration close, briefing, individual games and meal arrangements.
- **UKARA progress:** see evidence-based attendance progress without presenting eligibility as a universal participation requirement.
- **Sponsorship:** review an active relationship and the exact history-sharing consent in force.

PLAYER PREVIEW

Game-day hub

Team supplies, waiver, event timeline, UKARA progress and sponsorship.

WATCH MY 6 - TEAM ORDER

7 days left

Operation Pine Line supplies

Choose and pay by 12 August. Only paid selections enter the final supplier order.

0.25g Bio BBs - 1kg

Unit price locked by team leader

£14.00

x 2

Enola Goya smoke

Unit price locked by team leader

£6.50

x 3

Green gas - 750ml

Unit price locked by team leader

£11.00

Not selected

Items ordered total

£47.50

Pay contribution

Payments use Stripe. Airsoft Grid UK records contributions but does not expose an informal cash wallet.

REQUIRED ACTION

Complete your waiver

Confirm fitness to participate and provide only medical information the site needs for safe attendance. Restricted answers are encrypted and access-logged.

Waiver v4.1 - not completed

Paper copies can be marked received by authorised site staff.

Review and sign waiver

YOUR DAY

Sunday 16 August

06:00

Site opens

Parking, kit preparation and chrono opens.

08:30

Registration closes

Online

09:30

Safety briefing

Your cookie choice

We use necessary cookies for secure accounts and bookings. Optional analytics remains off unless you accept it. [Read the cookie notice](#)

Accept optional cookies

Reject optional cookies

10:00

Game

Teams

12:00

Lunch

Pre-book food or pay at the catering point.

13:00

Afternoon scenario

Linked objectives across the woodland.

16:00

Final whistle

Unload, clear replicas and return here kit.

UKARA progress

2 of 3 games

Fernwood Operations - first qualifying game 21 June

Eligibility requires three games at this registered site, with the third at least 16 days after the first, plus age and address checks. Eligibility is not itself a legal licence or automatic external registration.

Sponsorships

Fujin Airsoft

Application under review

Submitted

You control whether game and conduct history is shared during review. Consent can be withdrawn.

Evidence: player game-day hub with order status, waiver, timeline, UKARA progress and sponsorship.

Onboarding guide - fictional preview data is labelled in the product

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PLAYERS

Waivers, attendance and UKARA tracking

- Complete the current online waiver before arrival when possible. An operator can mark a paper copy as received only for a confirmed participant and must record who did so.
- Keep fitness and medical information accurate. Access is limited to authorised event staff with a delivery need and is logged.
- Attendance progress is calculated from check-ins at the same approved site. Age and address verification remain operator-controlled evidence.
- A site ban suspends site-linked progress. The platform records the state change rather than deleting earlier attendance evidence.

UKARA wording

Airsoft Grid UK tracks progress and supports an approved site's process. The registered site or UKARA determines any registration; the platform does not promise automatic acceptance.



Complete your waiver

Confirm fitness to participate and provide only medical information the site needs for safe attendance. Restricted answers are encrypted and access-logged.

Waiver v4.1 · not completed

Paper copies can be marked received by authorised site staff.

Review and sign waiver



YOUR DAY

Sunday 16 August

06:00

●

Site opens

Parking, kit preparation and chrono opens.

08:30

●

Registration closes

Online waiver or staff-recorded paper copy required.

09:30

●

Safety and game brief

Mandatory briefing at the safe-zone stage.

10:00

●

Game 1 · Supply Line

Teams deploy from north and

Evidence: the same operational information remains usable on a 390 px screen.

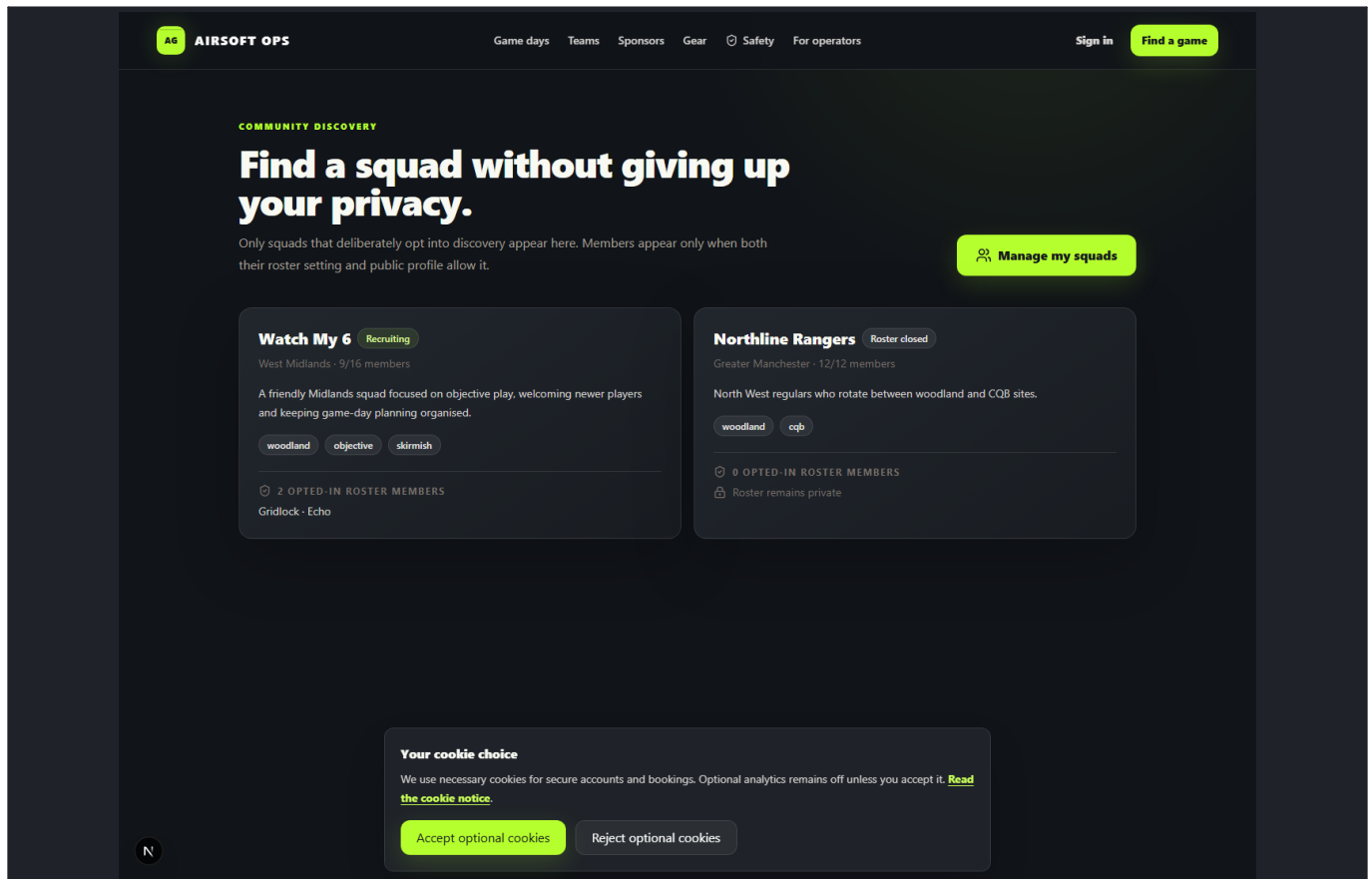
Onboarding guide - fictional preview data is labelled in the product

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TEAMS

Team onboarding

- Open Teams to browse only squads that deliberately opted into discovery.
- Request membership or accept an invitation. Joining does not make your roster presence public.
- Choose your own roster visibility. Public display also requires a public community profile and no relevant block.
- Team leaders can manage membership requests, capacity and game-day orders; ordinary members cannot perform leader actions.



Evidence: fictional squad cards explain recruiting status, capacity and privacy-safe roster display.

TEAMS

Run a shared team order

- The leader creates an order linked to a squad and game day, publishes items with prices in minor currency units, and sets a clear selection/payment deadline.
- Each member selects quantities for their own needs. The server recalculates totals from the published item prices.
- A member's selection becomes eligible for ordering only after payment is confirmed through the authoritative webhook.
- At the deadline, unpaid selections are excluded automatically. The leader sees the funded total available for the consolidated purchase.
- The order remains an evidence-backed allocation record; manual changes and fulfilment transitions are audited.

Money handling

The interface describes a global pot, but production settlement must use the configured regulated payment flow. Never treat a browser redirect as proof of payment.

The screenshot displays the 'Game-day hub' interface for 'Operation Pine Line supplies'. It features a dark theme with green accents. The top section, 'WATCH MY 6 - TEAM ORDER', lists items: '0.25g Bio BBs - 1kg' (£14.00 x 2), 'Enola Gaye smoke' (£6.50 x 3), and 'Green gas - 750ml' (£11.00, not selected). The total amount due is £47.50, with a 'Pay contribution' button. A 'REQUIRED ACTION' section prompts the user to 'Complete your waiver', showing a 'Waiver v4.1 - not completed' status and a 'Review and sign waiver' button. The bottom section, 'YOUR DAY', shows the event on 'Sunday 16 August' with a timeline: '06:00 Site opens', '08:30 Registration closes', and '09:30 Safet'. A 'Your cookie choice' pop-up is also visible.

PLAYER PREVIEW

Game-day hub

Team supplies, waiver, event timeline, UKARA progress and sponsorship.

WATCH MY 6 - TEAM ORDER 7 days left

Operation Pine Line supplies

Choose and pay by 12 August. Only paid selections enter the final supplier order.

0.25g Bio BBs - 1kg	£14.00	x 2
Enola Gaye smoke	£6.50	x 3
Green gas - 750ml	£11.00	Not selected

Your amount due
£47.50 [Pay contribution](#)

Payments use Stripe. Airsoft Grid UK records contributions but does not expose an informal cash wallet.

REQUIRED ACTION

Complete your waiver

Confirm fitness to participate and provide only medical information the site needs for safe attendance. Restricted answers are encrypted and access-logged.

Waiver v4.1 - not completed
Paper copies can be marked received by authorised site staff.

[Review and sign waiver](#)

YOUR DAY

Sunday 16 August

06:00	Site opens
08:30	Registration closes
09:30	Safet

Online

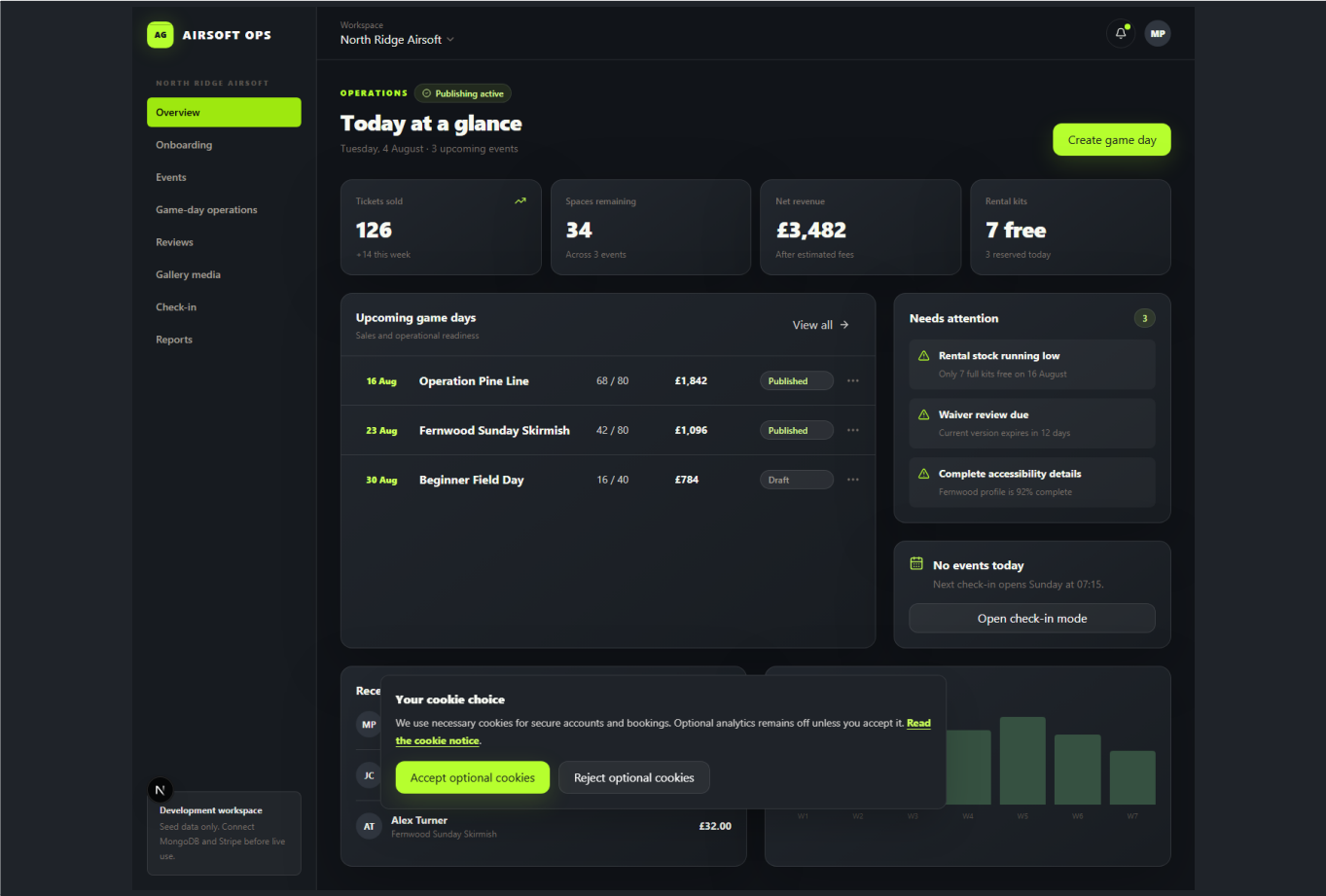
Your cookie choice
We use necessary cookies for secure accounts and bookings. Optional analytics remains off unless you accept it. [Read the cookie notice.](#)

Evidence: the team order surface shows line items, payment state, deadline and pot total.

SITE OPERATORS

Vendor onboarding

- Create the operator organisation and accept the current vendor agreement as the authorised owner.
- Complete legal entity, public trading name, contact, website and site details.
- Connect Stripe and activate the operator subscription. Publishing remains blocked until moderation, billing and payment onboarding are complete.
- Invite staff using the minimum permissions needed for events, bookings, check-in, refunds, reports or content.
- Publish event ticket capacity and add-on inventory only after the site and event details are ready.

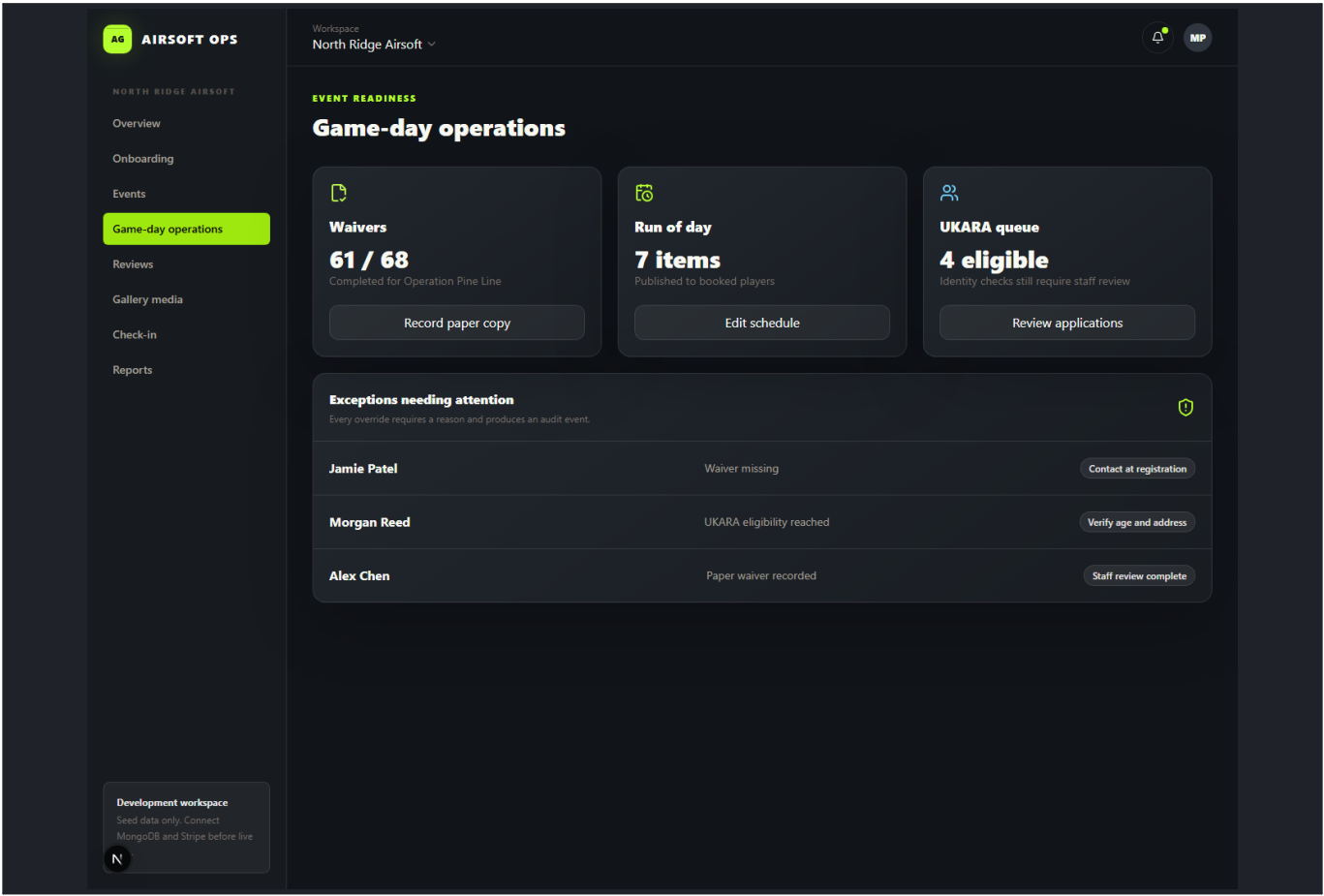


Evidence: fictional vendor dashboard summarising bookings, capacity, revenue and preparation actions.

SITE OPERATORS

Build the action-packed schedule

- Add dated schedule entries in local site time and store the canonical instant in UTC with an explicit IANA time zone.
- Use clear milestones such as site opens, registration closes, game brief, individual game plans and meal service.
- Describe objectives, boundaries, marshal instructions and player requirements without publishing unsafe or harmful replica modification guidance.
- Update the schedule before the event and notify affected attendees when material timing changes occur.

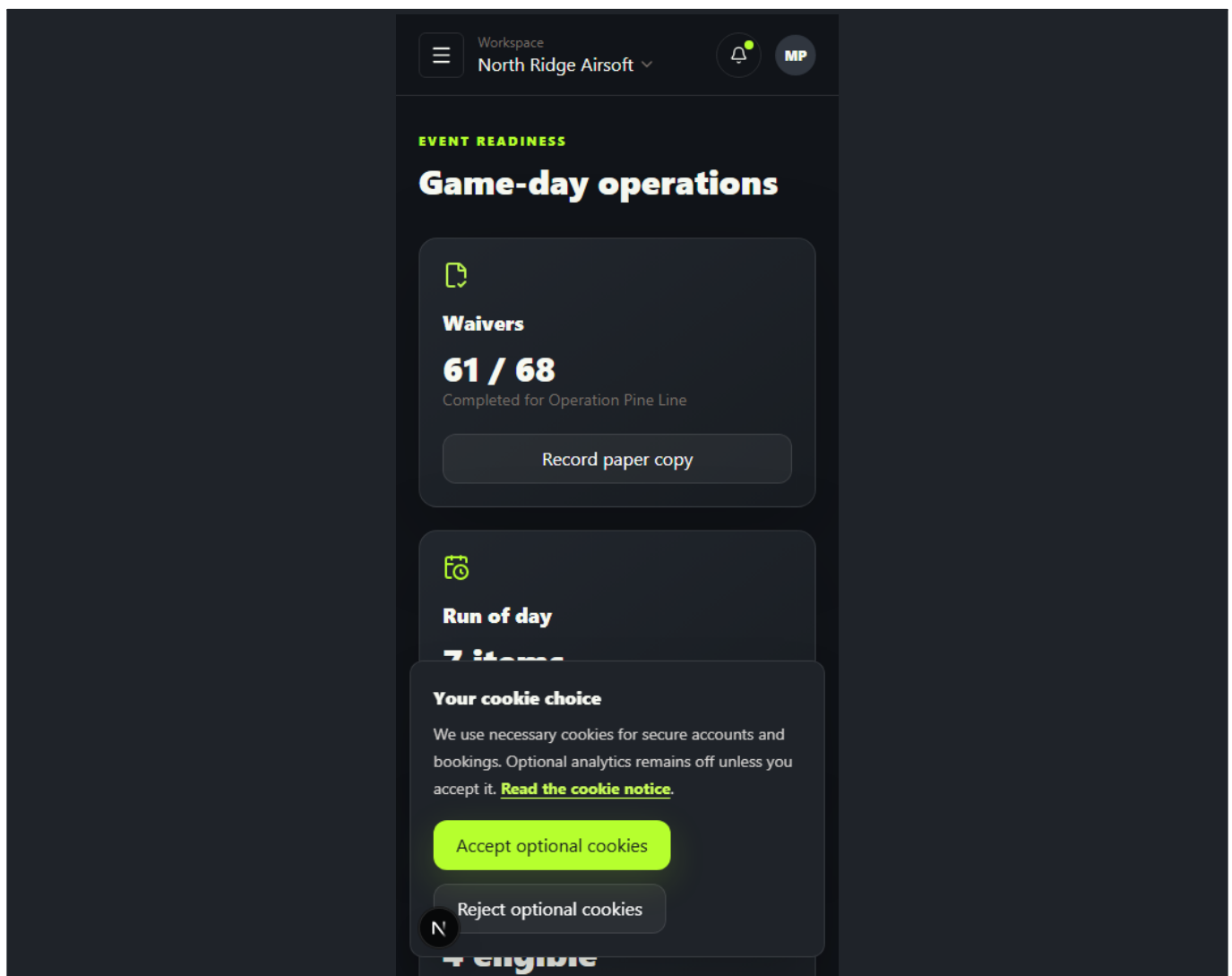


Evidence: vendor operations workspace combines event timeline, waiver completion and UKARA reconciliation.

SITE OPERATORS

Operate waivers, attendance and UKARA

- Publish a versioned waiver with a content hash. A new text version requires a new acceptance; never rewrite the accepted snapshot.
- Review completion before check-in. If a player cannot complete online, record receipt of the paper copy with a reason.
- Use signed QR check-in or an audited authorised fallback. A successful check-in becomes attendance evidence.
- Reconcile UKARA progress from same-site attended games, age/address checks and active site-ban state.
- Restrict medical and accessibility access to operational need, retain it for the configured period, and record sensitive access.



Evidence: vendor tasks stack into touch-friendly cards with no horizontal page overflow.

SPONSORS

Sponsor onboarding

- Create a verified sponsor profile and publish a clear programme describing eligibility, expectations and incentives.
- Review applications only after the player grants specific, time-bounded permission for the relevant game or conduct history.
- Approve, decline, pause or end a relationship with a recorded reason. Consent ends with the application or sponsorship unless renewed.
- Keep medical details, private bookings, support cases and unrelated moderation evidence outside sponsor access.

The screenshot shows a dark-themed dashboard for 'FUJIN AIRSOFT' titled 'Sponsor workspace'. At the top, there are three summary cards: 'Sponsored players' with a count of 12, 'Applications' with a count of 4, and 'Products in stock' with a count of 8. Below these is an 'Applications' section with a 'New incentive' button. It contains a table of applications with columns for player names, game counts, and action buttons. A cookie consent banner is visible at the bottom.

Applications		
History appears only where the player's scoped consent is current.		
Morgan Reed	14 attended games	Game and conduct history
Jamie Patel	8 attended games	Game history only
Alex Chen	Consent withdrawn	No history shared

Your cookie choice
We use necessary cookies for secure accounts and bookings. Optional analytics remains off unless you accept it. [Read the cookie notice.](#)
Accept optional cookies | Reject optional cookies

Evidence: sponsor dashboard showing applications, sponsored players, incentives and product inventory.

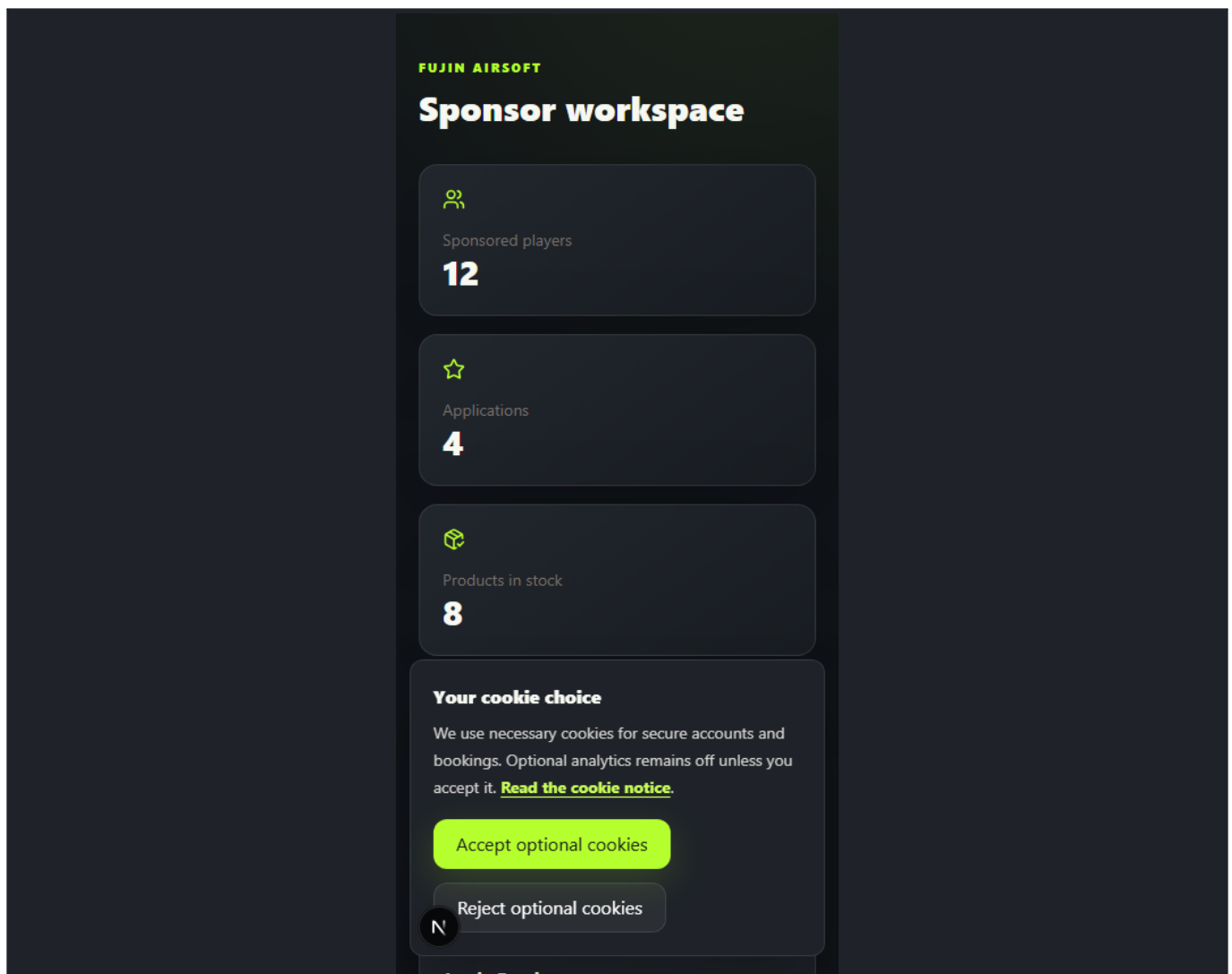
SPONSORS

Manage sponsor products

- Create catalogue items with a title, description, inventory count, price in minor units and public/sponsored-player availability.
- Sponsored-only prices or incentives are checked against an active relationship on the server.
- Non-sponsored visitors may buy public items without receiving private sponsor benefits.
- Inventory and payment state transition only from server-authorised checkout and webhook events.
- Pause stale or unavailable products instead of deleting order evidence.

Safe catalogue

Product listings may cover ordinary airsoft sporting equipment and protective gear. Compatibility and safety guidance must remain independent from sponsor economics.



Evidence: sponsor applications and product operations remain readable on mobile.

PLATFORM OWNER

Platform administration

- Search for a user, vendor, booking or event only in response to a defined support, operational or safeguarding case.
- Record the reason before accessing information and request separately authorised sensitive access only when essential.
- Moderate vendors, users, reviews, media and retailer offers through role-checked APIs with password plus authenticator step-up.
- Use immutable audit search to reconstruct decisions. Corrections create new evidence; existing evidence is not rewritten.
- Revoke sessions when suspending an account and keep tenant boundaries in every vendor query.

The screenshot displays the 'Control centre' dashboard for a Platform Owner. At the top, a navigation bar includes links for Control centre, Moderation, Reviews, Media, Reports, Retail offers, and Audit search. Below the navigation, the 'Control centre' title is followed by a brief description: 'Investigate user and vendor issues through time-limited, reason-bound support cases. Sensitive access is independently authorised and fully audited.'

The dashboard features four summary cards:

- Vendors:** 18 active
- Players:** 2,431 active
- Open cases:** 7 assigned
- Risk signals:** 3 to review

Below these cards is a 'Case-bound investigation' section with three steps:

- Step 1:** Search user, vendor, booking or event
- Step 2:** Record the operational or safeguarding reason
- Step 3:** Request scoped sensitive-data access if essential

At the bottom, a 'Your cookie choice' banner states: 'We use necessary cookies for secure accounts and bookings. Optional analytics remains off unless you accept it. [Read the cookie notice.](#)' It includes two buttons: 'Accept optional cookies' and 'Reject optional cookies'.

Evidence: case-bound platform control centre with vendor, player and risk summaries.

SHARED OBLIGATIONS

Privacy, cookies and legal readiness

- Essential cookies cover signed sessions, refresh rotation, CSRF and security. Analytics or marketing categories remain off until explicit consent.
- The cookie banner provides equally clear accept and reject choices plus saved preference controls.
- Privacy and terms pages explain roles, purposes, retention, recipients, rights and current launch assumptions.
- Public profile, team roster and sponsor history permissions are distinct. Consent in one area never unlocks another.
- Before production, obtain review from a qualified UK solicitor, tax adviser, insurance broker, safeguarding lead and the live payment-account owner.

The screenshot displays the Airsoft Grid UK website interface. At the top, the navigation bar includes the 'AG AIRSOFT OPS' logo, a menu with 'Game days', 'Teams', 'Sponsors', 'Gear', 'Safety', and 'For operators', and user options 'Sign in' and 'Find a game'. The main content area is titled 'ANSWER ENGINE' and 'Frequently asked questions'. It lists six questions with expandable answers: 'What is Airsoft Grid UK?', 'Does Airsoft Grid UK provide UKARA registration?', 'When is a team-order item included?', 'Can I complete my waiver online?', 'Who can see medical information?', and 'Can sponsors see all my history?'. Below this is a footer section with four columns: 'AG AIRSOFT OPS' (describing the site's purpose), 'EXPLORE' (listing Game days, Teams, Sponsors, Gear offers), 'ORGANISE' (listing For operators, Player account, Safety, Help and FAQs), and 'LEGAL' (listing Privacy, Terms of use, Cookie choices). A 'Your cookie choice' banner is overlaid at the bottom, stating that necessary cookies are used for security and bookings, while optional analytics are off by default. It provides links to 'Read the cookie notice' and buttons for 'Accept optional cookies' and 'Reject optional cookies'.

Evidence: the FAQ answers team orders, online/paper waivers, UKARA tracking, sponsor access and sensitive data.

READY TO LAUNCH

Role checklists

Player

- Activate email and secure the account with TOTP.
- Complete profile privacy choices.
- Review event rules, waiver and schedule.
- Pay any team-order selection before its deadline.
- Keep QR check-in and recovery codes available in the correct context.

Team leader

- Confirm the booked roster.
- Publish priced items and a deadline.
- Monitor paid eligibility, not promises in chat.
- Place only the funded consolidated order.
- Record distribution or fulfilment.

Vendor

- Complete moderation, billing and Stripe onboarding.
- Publish event schedule, ticket/add-on inventory, waiver and rules.
- Review waiver exceptions and staff permissions.
- Check in attendance accurately and reconcile UKARA evidence.
- Use reports and audit trails for finance and incident follow-up.

Sponsor

- Publish transparent programme terms.
- Request only minimum consented history.
- Review applications consistently.
- Keep offers and inventory current.
- End access promptly when a relationship ends.

KEEP THIS PAGE

Security and support quick reference

Need	Use
Email activation	Single-use 30-minute link, then TOTP enrolment
Forgotten password	Generic request response; single-use 20-minute link
Lost authenticator	Saved recovery code plus password; sessions revoked
Sensitive action	Password + fresh authenticator step-up grant
Payment confirmation	Stripe webhook, never the browser return URL
Medical information	Encrypted, event-scoped, retention-limited, access-logged
Support	Use the in-product Help and FAQs route and the configured support channel

Final note

This guide documents the implemented product preview. Production use still requires live credentials, verified email domain DNS, payment configuration, seeded operator data, retention jobs and professional review of legal and regulatory wording.